



Document Archiving and Customer Service Portal

ONEclick is an administrative tool for electronic archiving and retrieval of documents that have been previously delivered to your audience.

ONEclick reduces Call Center call times by making documents immediately accessible to agents, sales and marketing staff, via our easy to use document search and retrieval system. Our system allows users to search and access all archived documents such as Letters, ID Cards, EOB's, Statements, EOCs, and Enrollment Kit's. These documents can be viewed online and re-mailed, emailed, or faxed to the recipient.

ONEclick is also a self-service portal that allows your customers to have direct access to their personalized documents for viewing and downloading.

ONEclick provides immediate online access to specific archived compliance documents and marketing communication pieces. Every mailed document is electronically archived for 10 years.

FOR MORE INFORMATION

please call 866-659-0824, email sales@oneildata.com or visit www.oneildata.com.

ONEclick FEATURES INCLUDE

- Browser Based Web Portal
- Customized branding
- Flexible search criteria
- Single Sign-on capability
- Interfaces with client web portals
- Highly secure
- HIPAA and SEC compliant
- 10 year online electronic archival system
- Instant retrieval of documents for viewing online
- Documents re-mailed, emailed, faxed in real-time to recipient

